

Community Alarm

more than just a button



Caring for a loved one is often an overwhelming and stressful task. Technology though has come a long way and the Community & Wellbeing Centre offers a range of support services to give you peace of mind.

'I hope Mum is okay?', 'I wonder if Dad's taken his medication?', 'I just want to know they're back safe.' Does this sound familiar? Our wireless Community Alarm system is a solution that notifies you, a family friend, neighbour, police or ambulance service in an emergency. However, what many people don't realise is that it also does much more than simply raising the alarm; in some cases, providing vital support for adults with learning difficulties or even for young children with epilepsy.

So, the next time you think about a Community Alarm, consider the benefits it has. Ensuring that anyone of any age who values their independence, is able to live safely, securely and happily for longer in their own home.

What can Community Alarm do?

Call an ambulance after a serious fall	Safety
Issue a warning if the gas has been left on	Safety
Monitor levels of carbon monoxide	Safety
Notify those in the house if temperatures get too low (or too high!)	Safety
Monitor where and when someone enters/exits a property	Safety
Raise the alarm if there is a fire starting	Security
Deter or report bogus callers	Security
Reminders to take important medication	Mental health
Alerts a carer if a loved one is wandering late at night or disorientated	Mental health



Sandra's story



Sandra recently discovered that her elderly mother, Lillian, had become the victim of a bogus caller. She feels concerned about her mother's safety but knows that Lillian does not want to move house or go into a care home. She decided to install a Community Alarm with a telecare bogus caller alert button – a discrete solution that can notify the call centre and deter any con-artists. Lillian now feels much more confident answering the door. And knows that she can get help quickly, if needed.

David's story



David has Down's Syndrome, is sometimes forgetful and is very trusting of others. His parents researched a number of telecare enabled sensors to manage safety risks. They decided to install a temperature extremes sensor in the kitchen, in case of a fire, and a flood detector in the bathroom, should the bath or sink overflow. Additionally, a property exit sensor alerts them if the front door is opened late at night or left open. David now enjoys living independently without his mum or dad checking-up on him 24/7.

Community Alarm is one of the many higher-needs support services available from the Community & Wellbeing Centre. To sign up for a FREE six-week Community Alarm trial, phone 01372 732000 or visit www.epsom-ewell.gov.uk/support

Pictures used are indicative