

About your Police Authority

Surrey Police Authority is a committee of 17 local residents – nine County Councillors and eight Independent Members of the public including a serving Magistrate – responsible for making sure that Surrey Police is efficient, effective and delivers the service that local residents expect.

The Authority regularly holds the Chief Constable to account for the way in which Surrey Police is being run. In some ways, the Police Authority is like the board of a major company, responsible for making sure that its managers – in our case the Chief Constable – deliver excellent performance for its ‘shareholders’ – the people of Surrey.

We consult with Surrey residents each year to make sure we understand what it is that people expect from Surrey Police. What you tell us contributes directly to the priorities in the annual Local Policing Plan that the Chief Constable must deliver.

Over the last decade, Surrey Police Authority has worked closely with Surrey Police to deliver on the priorities of residents:

- **A police force you can be confident in** – The most recent local surveys available show that more than 80% of Surrey residents are now confident in Surrey Police, a figure that continues to increase. The latest British Crime Survey shows that public confidence in how police and councils are dealing with anti-social behaviour and crime is higher in Surrey than anywhere else in the country.
- **A hard line on serious crime** – Surrey remains one of the safest places to live in the country. Surrey Police continues to crack down on criminals in Surrey, as well as those from neighbouring areas who travel to Surrey to offend.
- **Officers on the beat** – By bringing in police staff to carry out a range of jobs that used to be done by police officers, but didn’t require their police powers, we have been able to put more of our warranted officers back onto the streets, where their powers are required.
- **Policing tailored to your community** – Surrey Police has pioneered the ‘Neighbourhood Policing’ system, attaching teams of officers to each neighbourhood in Surrey so that residents have an on-going local point of contact in their area.

- **Common-sense policing** – We believe in common-sense policing and give our officers the freedom to use their discretion to resolve minor incidents in the most sensible way. Not only does this help us do the right thing by victims, it saves many hours of officer time that would have otherwise been lost to paperwork.
- **Value for money** – We do all we can to save money and keep our costs to a necessary minimum. The Audit Commission has said that Surrey Police Authority provides quality services and good value for money for local people.

Complex decisions

The decisions and tradeoffs that have to be made by the Authority when setting the police budget and Local Policing Plan are complicated and difficult. We, like every law-abiding Surrey resident, want to see more done to reduce crime and to catch more criminals. We recognise that the criminal threats that the Chief Constable must tackle become more complex and more demanding every year. We also recognise that we have a responsibility to Surrey taxpayers, who provide nearly half of our funding because of the relatively low level of central funding we receive. This year’s budget reflects our ambition to tackle the issues that matter most to local people at a reasonable financial cost.

The future

We know that funding for policing, like all public spending, is likely to fall significantly in the next few years. We are preparing for this by undertaking some radical changes to the structure of Surrey Police over the next three years which will help us to keep officers on the beat in difficult times. These measures will include: removing 50 senior officer posts; replacing the three divisions of Surrey Police with a simpler structure; and looking to replace costly, under-used police buildings by basing police teams in better situated public buildings and spaces (such as town halls and shopping centres). By taking these measures, we plan to provide up to 200 additional constables for Surrey, as well as much improved access to our services.

Surrey Police Authority is legally required to produce this information under the Council Tax and Non-Domestic Rating (Demand Notices) (England) Regulations 2003 – SI 2003/2613 which prescribe the minimum requirements for financial information to be provided with council tax bills.

Our Priorities	What we have done since April 2009	What we will do from April 2010
Confidence and satisfaction Building confidence in your police and your satisfaction with the service we deliver	<ul style="list-style-type: none"> • Surrey people have one of the highest levels of confidence in the police in the country • Satisfaction in our service remains very high, with more than 80% of victims of crime satisfied with the service provided for them 	<ul style="list-style-type: none"> • We will maintain high levels of public confidence in Surrey Police • We will continue to provide a high level of service to victims of crime • We will work with councils to improve our response to anti-social behaviour
Safety Keeping you safe from harm	<ul style="list-style-type: none"> • We have achieved a high standard of readiness to respond to emergencies • We have stopped a number of serious organised crime groups from operating in Surrey • We have arrested more than 135 people for supplying Class A drugs in Surrey • We have kept serious crime low in Surrey • We have improved how we use forensic science to catch criminals 	<ul style="list-style-type: none"> • We will continue to shut down organised crime groups operating within Surrey • Suppliers of Class A drugs will continue to be targeted and brought to justice • We will continue to keep levels of serious crime low in Surrey • Working with other agencies, we will arrest and prosecute more of the people responsible for committing serious crimes
People and resources Making the most of our resources and supporting our people	<ul style="list-style-type: none"> • We have made substantial savings whilst maintaining good performance • We have encouraged skilled officers and staff to stay with Surrey Police 	<ul style="list-style-type: none"> • We will continue to try and save money whilst maintaining good performance • We will encourage skilled officers and staff to stay with us at Surrey Police for the long-term

Contacting us

For more details about the Police budget for the year or to obtain a copy of the most recent Statement of Accounts, please write, giving your address, to:
Surrey Police Authority, PO Box 412, Guildford, Surrey GU3 1BR.
 or email: spa@surrey.police.uk
 or call Ian Perkin, Treasurer to the Police Authority, on: **01483 630200.**
www.surreypa.gov.uk

Call 999 (Minicom users: 01483 539999) if you have a genuine emergency requiring the attendance of the police or if a crime is in progress.

Call Surrey Police on 0845 125 2222 for non-emergency policing matters only.

Call your local council for abandoned vehicles or noise problems.

Call Crimestoppers on 0800 555 111 if you have information about a crime and don’t want to leave your name.

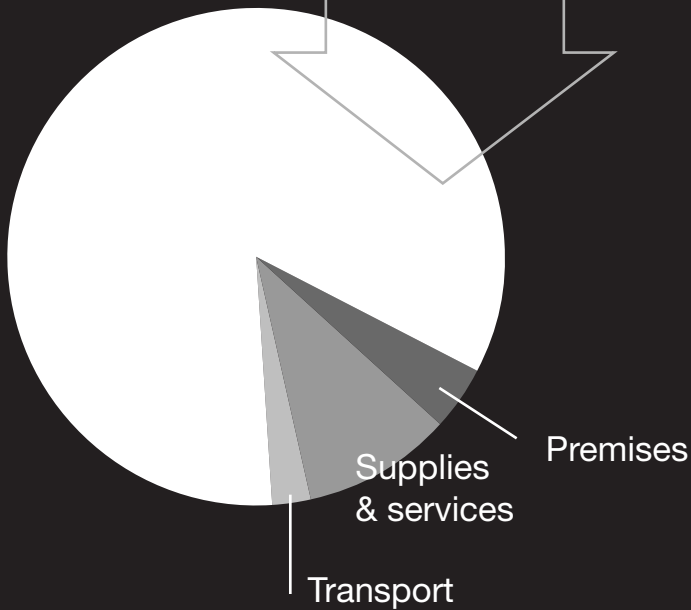
How the money is spent

Surrey Police Authority has a net budget requirement of £202.7m for 2010/2011. This compares to a figure of £197.2m for 2009/10.

	£m 2010/11	2009/10
Employees	194.8	193.9
Premises	9.8	8.5
Supplies & services	22.7	24.1
Transport	5.5	5.6
Income	-17.0	-16.7
Gross expenditure	215.8	215.4
To/from (-) balances	0.0	-5.2

	£m 2010/11	2009/10
Net revenue budget	215.8	210.2
Community Support Officers	-4.4	-4.3
Crime Fighting Fund	-4.1	-4.1
Single Counter-terrorism		
Police Grant	-1.0	-1.0
Other Government Grant	-3.6	-3.6
Net budget requirement	202.7	197.2

Note: The 2009/10 comparative data above shows the revised budget as at January 2010, reflecting changes made in year since the revised budget was set in July 2009 after the Government's decision to cap this Authority.



Employee information

Figures represent all posts included in the Authority's annual budget

	2010/11	2009/10
Police officers	1,866	1,803
Operational police staff	1,729	1,684
Support police staff	574	578
Specials	316	300
Total	4,485	4,365

Note: The 2009/10 comparative data above has been adjusted to reflect changes in the year.

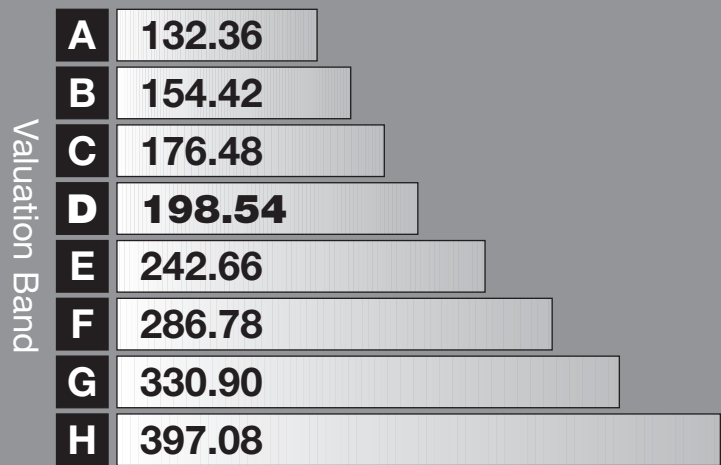
How spending has changed

	£m
2009/10 Gross expenditure	215.4
Customer satisfaction and performance	0.6
Neighbourhood policing	0.9
Community safety	1.6
Front line officer expansion	2.3
Modernising the estate	0.7
Local Government Pension Scheme	1.3
Support function efficiency	-7.3
Workforce modernisation and productivity	-4.2
Non-staff efficiency gains	-1.0
Inflation, economic changes and pay	5.5
2010/11 Gross expenditure	215.8

If you have a question about this year's budget please call the Police Authority on 01483 630200.

What you will pay for policing in Surrey in 2010/11

Council Tax payable per property £



These figures represent an increase of 2.41% from 2009/10.

Where the money comes from

	2010/11 £m	2009/10 £m
Net budget requirement	202.692	197.179
Less:		
Police Grant	-67.964	-66.132
Business Rates	-31.776	-28.987
Revenue Support Grant	-4.614	-6.691
Gross Council Tax requirement	98.338	95.369
Share of Collection Fund surpluses	-0.261	-0.199
Net Council Tax requirement	98.077	95.170
Taxbase i.e. number of equivalent band D properties	493,987	490,919

As at 31 March 2009 Surrey Police had £14.6m invested with Surrey County Council. There was no external borrowing outstanding at this date.

Becoming more efficient

All police authorities are required to measure and report the value of efficiency savings they have achieved since April 2008.

An efficiency saving occurs when the cost of an activity falls, but its effectiveness is not reduced.

The table opposite shows the cumulative value of efficiency savings Surrey Police Authority achieved by the end of March 2009, and forecast to be achieved by the end of March 2010:

The table opposite shows the value of gains forecast to be achieved by March 2010 for the average Band D dwelling, and compares that with the average figure for similar authorities across England:

By March 2009	By March 2010
£m	£m
14.0	19.7

Savings per Band D dwelling	National average for similar authorities
£	£
40.00	54.00

Policing Surrey



SURREY
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AUTHORITY

www.surrey.police.uk

Your Council Tax for policing services in 2010/11